

Terms and Conditions for Purchase

1. Introduction

These Terms and Conditions govern the purchase of products from Tactile B.V.. By placing an order, the buyer ("Customer") agrees to these terms.

2. Orders and Acceptance

2.1 All orders are subject to acceptance by the Supplier. A contract is formed only when the Supplier confirms the order in writing.

2.2 The Supplier reserves the right to reject any order at its discretion.

3. Pricing and Payment

3.1 Prices are as stated in the Supplier's official price list or quotation.

3.2 Prices are exclusive of taxes, duties, and shipping costs unless otherwise specified.

3.3 Payment is due within 30 days from the invoice date unless agreed otherwise. Late payments may incur interest at 10% per month.

4. Delivery and Risk

4.1 Delivery dates are estimates. The Supplier is not liable for delays beyond its reasonable control.

4.2 Risk of loss or damage transfers to the Customer upon delivery.

4.3 The Customer must inspect the goods upon receipt and notify the Supplier of any defects within 14 days.

5. Warranty and Liability

5.1 The Supplier warrants that products conform to specifications and are free from material defects for 12 months from delivery.

5.2 The Supplier's liability is limited to repair, replacement, or refund at its discretion.

5.3 The Supplier is not liable for indirect or consequential damages, including loss of profit.

6. Returns and Cancellations

6.1 Returns are only accepted with prior written approval and must be in original condition.

6.2 The Customer bears return shipping costs unless the return is due to Supplier error.

6.3 Cancellations must be requested in writing. Cancellation fees may apply.

7. Compliance and Use of Products

7.1 The Customer agrees to comply with all applicable laws and regulations regarding the use and resale of the products.

7.2 The Supplier is not responsible for improper use of the products.

8. Force Majeure

The Supplier is not liable for failure to fulfill obligations due to events beyond its control, such as natural disasters, strikes, or supply chain disruptions.

9. Governing Law and Dispute Resolution

9.1 These terms are governed by the laws of Zeeland-West-Brabant

9.2 Disputes shall be resolved through negotiation or, if necessary, arbitration in Breda.

10. General Provisions

10.1 These Terms constitute the entire agreement between the Supplier and Customer.

10.2 Any amendments must be in writing and signed by both parties.

10.3 If any provision is found unenforceable, the remaining terms shall remain valid.

For inquiries, please contact customercare@tactile.tools .

Tactile B.V.

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